

JUNE 2023

HOSPITALITY HOTLINE

Official Newsletter of the Ocean City
Hotel-Motel-Restaurant Association



Member Message

FROM EXECUTIVE DIRECTOR SUSAN L. JONES

Hello Summer! For so many of us, the start of the season is filled with excitement, energy, a little anxiety and a whole lot of cautious optimism. As a resort town, we open our doors to everyone, so, it's important to be prepared. Post plenty of positive stories, control the narrative and keep up the smiles! OC Tourism has shared some social suggestions and talking points for your staff, take a moment to review - [OC Tourism Communicate & Conquer Tool Kit Link](#)

June also means it's time to renew your OCHMRA Membership - we'd be honored to continue serving as your voice for hospitality; something we've done since 1971! Membership dues will be hitting your inbox soon and as you know, we are always open to suggestions; have an idea on how we can better serve you? Let us know, give me a call or send me a note: 410.289.6733 / susanjones@ocvisitor.com.

Here's to a sensational summer! 😊



WELCOME NEW MEMBERS

ACTIVE
[Shore Point Cottages](#)

ALLIED
[Cirrus Consulting](#)

[People Solutions](#)



In case you need a refresher on service animals, here is the guidance according to the official source.

[ADA LINK](#)



Memorial Day
through Labor Day



Scan for
Participants!



Business Briefs

Service Training Video

Most likely you have new faces on your staff and some of them may not be familiar with OCMD - help them learn the lay of the land by sharing this quick video guide to our town. This video also reminds them to smile - help us create a Culture of Kindness! **OC Service Video Link**



The Community Support Group for the Summer Work Travel J1 Students has planned welcome events on **June 14th from 4-7pm** and on **June 28th from 12p-3p at the 61st St. Residence Inn**. Many useful resources will be available to the students for one-on-one discussion, including banks, church meals, OCBP and more! Please share flyer on page 9 with your students!

During the planning meeting, Sprintax provided a guide to summer work travel employers on hiring and paying nonresident J-1 SWTs. Topics included residency for tax purposes, FICA taxes, key tax forms, real life scenarios and much more! [Click here for the video recap](#)



Employers, post your open positions and meet qualified candidates seeking to help your business.

This is a FREE service offered by Maryland's Coast Economic Development in partnership with local community resources. Please note all job postings must be from businesses that operate within Worcester County.

HELP KEEP OC CLEAN

The OC Green Team is continuing to promote the Litter Free OC campaign. Help us spread the message to visitors by posting the logo / message on your marquee. Also, the Town of Ocean City is requesting individuals, students, businesses and our partners to pledge and commit to taking part in this anti-littering effort.



CHECK IT OUT AT: OCEANCITY.GREEN



The Business, Economic and Community Outreach Network (BEACON), partnered with Salisbury University, is continuing its work with the Mid-Shore Regional Council, Tri-County Council of the Lower Eastern Shore, and Upper Shore Regional Council and the economic development departments of all nine counties to conduct the fourth semi-annual business sentiment survey. This survey gives a localized view of our business community, and their concerns and expectations for the next year. This will assist in future planning as well as possible incentives and support for our business community. Every survey returned helps to strengthen the future plans for Economic Growth!



Scan to Participate!



Hospitality Highlights

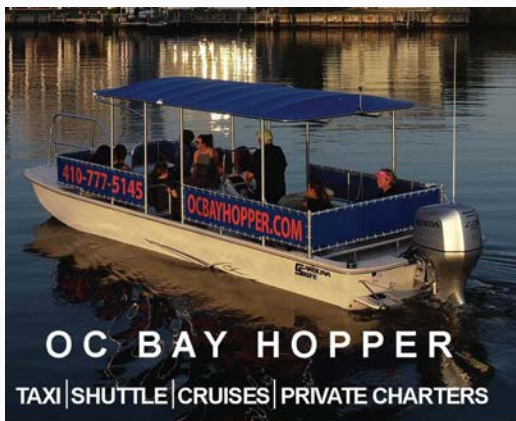
Congrats to **Sara Simon** who was recently named **Harrison Group Corporate Director of Sales**, filling the role of **Ruth Waters** who is transitioning to **Director of Business and Public Relations**. Also new to the team are **Jeff Evans**, named **Corporate Director of Marketing** and **Dylan Elliott**, **Director of Human Resources**. Harrison Groups' **Holiday Inn & Suites on 17th Street** recently received the **Spirit of True Hospitality Excellence** award, given to IHG hotels open prior to December 31 2020 that have achieved "elite" status and received cleanliness survey scores of at least 90. Way to go - keep up the wonderful work!

Congrats to **Heidi O'Donnell** who has joined the **Seacrets** events team and to **Abbey Gold** on moving up to Marketing Director. **Ross Alpert** is now the Regional Sales Manager for **TPG Hotels & Resorts** - welcome to OC Ross! Kudos to **Adela Byrne** who was promoted to Area Director of Revenue Management for **Real Hospitality Group!** **Hilton Garden Inn** is now open, complete with the Solstice Oceanfront Bar & Grille and Coastline Creamery - kudos to **Lorrie Miller** and her team. **The Wedge**, formerly the Frog Bar, has been completely transformed and provides amazing inlet views - great job **Jeb Vetock** and crew! **Taustin Groups** Embers Center launched the new version of **Embers** - delicious & flavorful - the Other One Brewing and OC Ax are now open too! Nice work Taustin family & friends!

In baby news, **Hawkins Electric's Jordan MacWha** welcomed his first baby boy. And, **Zach Thomas** with **Total Home Performance** also had a baby boy. Congrats to both families!

Condolences to **Bob & Amy Rothermel**, TEAM Productions & Kate Bunting Family Partnership on the loss of his mother.

MEMBER MENTIONS - OC BAY HOPPER



DOWNLOAD THE APP



TO RIDE!

Text Us @ 410.777.5145
www.ocbayhopper.com

The OC Bay Hopper provides water taxi (like Uber on the water) and water shuttle (like a bus on the water) service up and down the Assawoman Bay. This is the best way to visit Ocean City's bayside restaurants and bars. It's also the easiest, most convenient, and safest way to get around OC. For those who would prefer to not worry about driving and parking in OC, download the OC Bay Hopper mobile app to book your trip
[APP LINK](#)

Tips for the Trade



From RAM & the National Restaurant Association

Question: What is the difference between a tip and a service charge?

This is a question that won't soon go away. As states face pressure to propose new legislation regarding the tip credit, it is important to know the difference between a tip and a service charge.

Click here for the answer:
[RAM LINK](#)



Worcester County Health Department can provide materials and training to help understand the signs of addiction in employees and to connect those in need to local treatment resources. Call 410-632-1100 x4 or we also have posters and rack cards in our office and will deliver!



MEMBER MENTIONS

USTASC

Title: Maryland SB760: Impact on In-House Security Requirements for Businesses, Hotels, and Condo Associations by Evan Avnet, CEO of USTASC Operations

Maryland Senate Bill 760 (SB760), which has passed, is designed to enhance security guard regulations and has significant implications for the in-house security requirements of hotels and condominium associations within the state. The bill's provisions, which raise training standards, implement stricter background checks, and establish a robust licensing framework, will influence how these establishments approach their security needs. In this article, we will explore how Maryland SB760 will affect the in-house security requirements of hotels and condo associations and the potential benefits it may bring. SB760 takes effect October 1, 2024.

These requirements directly to apply to any property that maintains it's own in house security personnel including condos, hotels, businesses and commercial locations. The only exception to these requirements are bars (don't ask me why). Unfortunately, the days of just hiring anyone as an employee to provide security guard services at your location are coming to an end.

Heightened Training Standards

Under SB760, security guards across Maryland are required to undergo more rigorous training, including courses on emergency response, conflict resolution, and ethical conduct. This shift in training standards will have a direct impact on the in-house security requirements of hotels and condo associations. These establishments will need to ensure that their security personnel meet the new training criteria mandated by the bill. The training required will be mandated by the state and will require a minimum of 10 hours of initial training and 8 hours of continued training upon renewal. The training must then be certified by the Maryland Police and Corrections Training Commission (MPCTC).

Hotels and condo associations may need to reassess their existing training programs to ensure compliance with the updated standards. This could involve working closely with professional security training organizations to develop comprehensive curricula that address the specific needs of their respective establishments. By investing in enhanced training, hotels and condo associations can improve the capabilities of their in-house security personnel, leading to better safety and security for their guests and residents.

Stricter Background Checks

SB760 mandates comprehensive background screenings, including criminal history checks, employment verification, and character references, for security guard applicants. This means that businesses, hotels and condo associations will need to adapt their hiring processes to align with the new requirements. They will have to implement more stringent background checks for potential security personnel to ensure they meet the standards set forth by the bill.

By conducting thorough background checks, businesses, hotels and condo associations can enhance the trust and confidence of their guests and residents. It allows them to hire security personnel with clean records, demonstrating a commitment to providing a safe and secure environment. These stricter background checks can contribute to a more favorable perception of the establishment and attract potential guests and residents who prioritize safety and security.

Licensing and Compliance

As mentioned, SB760 establishes a more robust licensing process for security guards, requiring them to obtain a state-issued license before commencing employment. For hotels and condo associations, this means they will need to ensure that their in-house security personnel hold the necessary licenses as mandated by the bill. Each security officer will be

required to be licensed by the Maryland State Police licensing division after completing the required MPCTC training. The background check consists of an application for a security guard clearance card and LiveScan fingerprints. There is no exemption if fingerprints have been scanned before for prior law enforcement officers.

In-house security departments will have to work closely with their employees to facilitate the licensing process, providing the necessary guidance and support to obtain the required licenses. Compliance with licensing regulations will help hotels and condo associations avoid legal issues and potential penalties while also maintaining a high level of professionalism within their security operations.

Insurance Requirements

Any business, condo, or hotel that employs their own in-house security officers will be required to provide a minimum of \$500,000 security liability insurance (not just liability or umbrella) for under 5 security officers employed. If over 5 security officers are employed then the business must provide a minimum of \$1,000,000 in security liability insurance.

Benefits of SB760 for Hotels and Condo Associations

While the implementation of SB760 may require adjustments to in-house security requirements, it also offers several benefits to businesses, hotels and condo associations. The heightened training standards can equip security personnel with improved skills and knowledge to handle a variety of situations effectively. This can contribute to a safer environment, increasing the confidence of guests and residents in the establishment's commitment to their well-being.

Stricter background checks help ensure that only individuals with integrity and trustworthiness are hired as in-house security personnel. This promotes a sense of security among guests and residents, leading to increased satisfaction and loyalty.

Furthermore, the licensing requirements of SB760 contribute to a more professional and accountable security workforce. In-house security departments that comply with licensing regulations demonstrate their commitment to adhering to industry standards and best practices, fostering a sense of trust and credibility among guests and residents.

Problems with SB760

Burden on Small Businesses and In-House Security Operations

One of the primary criticisms of SB760 is that it places a significant burden on small businesses, including hotels and condo associations, which operate in-house security departments. The bill's requirements for heightened training standards, stricter background checks, and licensing processes may impose substantial costs on these businesses. Compliance with the bill's provisions could be particularly challenging for small establishments with limited resources, potentially leading to increased financial strain or even the need to outsource security services.

Potential Reduction in Workforce Availability

SB760's implementation may result in a reduced availability of security personnel. The bill's stricter background check requirements could lead to a decrease in the pool of eligible candidates for security positions, potentially causing staffing shortages. This scarcity of qualified security guards could adversely affect businesses that heavily rely on security personnel to ensure the safety of their premises and patrons.

Training Program Capacity and Accessibility

While the bill emphasizes the importance of enhanced training for security guards, there may be challenges related to training program capacity and accessibility. The increased demand for comprehensive training programs may strain existing training providers' resources, leading to limited availability and potential delays in training for aspiring security guards. This could result in a backlog of individuals seeking licensure and delay the deployment of qualified security personnel.

Additionally, the accessibility of training programs may be a concern for individuals residing in rural areas or those facing financial constraints. Limited access to training opportunities could hinder aspiring security guards from meeting the bill's requirements, potentially exacerbating the workforce shortage.

Impact on Security Guard Wages

Some critics argue that the increased costs associated with SB760's training and licensing requirements could negatively impact security guard wages. Small businesses may struggle to absorb the additional expenses, leading to potential reductions in compensation for security personnel. This may create a disincentive for skilled individuals to pursue or remain in the security guard profession, further exacerbating the workforce shortage and potentially affecting the overall quality of security services.

Potential Displacement of Experienced Security Guards

The implementation of SB760 may inadvertently displace experienced security guards who do not meet the bill's updated requirements. While the intention is to improve the professionalism and quality of security services, individuals with years of experience and expertise may find themselves no longer eligible for employment due to the new regulations. This could lead to a loss of valuable knowledge and skills within the industry, potentially impacting the overall effectiveness of security operations.

Benefits and Issues with Contract Security

Contract security companies are a way of eliminating the properties requirements of SB760 in that they are required to comply with all of the regulations set forth. Therefore, it takes management of security personnel, record keeping, training, liability insurance off of the management company or properties area of responsibility. However, it is the responsibility of the property management company or property to vet the security company that they hire. A good security company will maintain proper records and good personnel who perform their job function and understand the limits of their powers and liability. Some security companies use enhanced technologies such as computerized reporting, body cameras that have cloud submission for evidence, GPS locating systems for breadcrumb trails, GPS locators on vehicles, and encrypted radio systems. All of these technologies may increase cost but dramatically reduce liability.

However, properties and management companies can inherit vicarious liability by not vetting their contract security guard companies properly. Civil attorneys will be quick to discover that properties and management companies are not complying with the SB760 standard or their contract security companies have not been vetting properly.

Some security guard companies are not licensed by the Maryland State Police. It is important to check to see if the security guard company that you are planning to use is properly licensed by the Maryland State Police licensing division. Even if they send you a copy of their license, check anyway. Some companies have been known to falsify licenses and are many so called security companies operating in the Ocean City and Maryland area that are not licensed. You can check the status of a security guard company license by emailing msp.securityguard@maryland.gov.

Second, it is important that each security officer is licensed by the company. Ask to see company licensing records of the individual security officers who are working at your location. The security officer is required to have a Maryland Security Clearance Card in their possession OR have applied for one.

Third, make sure the company is reputable. Bear in mind that their security officers are typically who your customers and guests are going to first come into contact with. Security officers that have poor or no training, are criminals, or have a poor uniform appearance directly reflect on your property.

Fourth, ensure that the company has proper insurance through a reputable insurance company. Check to make sure that the insurance document provided is legitimate. There have been security companies falsifying certificates of insurance.

In summary, SB760 will require all properties to hire their own security team to:

- Maintain training records
- Train their personnel with a minimum of 10 hours of prescribed training certified by the Maryland Police and Corrections Training Commission (it is currently unknown if an in person instructor will be required)
- License personnel with the Maryland State Police licensing division with fingerprints
- Submit use of force reports to the Maryland State Police licensing division
- Carry a minimum of 500K security liability insurance if under 5 security officers, 1 million security liability if over 5 security officers

Maryland SB760 brings important changes to the security guard regulations that will impact the in-house security requirements of hotels and condo associations. The heightened training standards, stricter background checks, and licensing provisions will necessitate adjustments to hiring processes, training programs, and compliance measures. Despite these challenges, the bill offers significant benefits, including improved security capabilities, enhanced guest and resident satisfaction, and a higher level of professionalism. By embracing the requirements of SB760, hotels and condo associations can elevate their security operations, creating safer and more secure environments for their guests and residents.

Evan Avnet can be reached at:

(888) 813-4434

eavnet@ustasc.com

<https://www.ustasc.com/>

Community Connections - Worcester County Health Department

Hepatitis A in Hospitality

Hepatitis A in settings such as hotels, motels, and restaurants can prove catastrophic to businesses and customers alike. This contagious liver infection can be spread by infected hospitality workers and result in extensive damage. In fact, a recent hepatitis A outbreak in Virginia began with just one infected food service worker and led to 51 infections, 31 hospital stays, and three deaths (Helmick et al., 2023). In order to prevent such a scenario from taking place within Ocean City, there are preventive measures both hospitality workers and leadership can take.

1. Get vaccinated: Hepatitis A vaccine is safe and nearly 100% effective at preventing infection.
2. Wash your hands, especially after using the bathroom.
3. Wear gloves when touching food.
4. Know the symptoms of hepatitis A infection: fever, feeling tired, appetite loss, nausea, vomiting, stomach pain, dark urine, gray stools, joint pain, and yellow skin or eyes.
5. Do not report to work if you are sick.

In partnership with the Ocean City community and hospitality industry, the Worcester County Health Department is available to support in the prevention of hepatitis A. For more information, please call (410)632-1100 and press option four.

Reference

Helmick, M. J., Morrow, C. B., White, J. H., & Bordwine, P. (2023, April 7). Widespread community transmission of hepatitis A virus following an outbreak at a local restaurant. *Morbidity and Mortality Weekly Report*, 72(14), 362-365.
https://www.cdc.gov/mmwr/volumes/72/wr/mm7214a2.htm?s_cid=mm7214a2_e&ACSTrackingID=USCDC_921-DM102781&ACSTrackingLabel=This%20Week%20in%20MMWR%3A%20Vol.%2072%2C%20April%207%2C%202023&deliveryName=USCDC_921-DM102781

Joshua Davis, BSN, RN
Nursing Supervisor, Worcester County Health Department
Joshua.Davis@maryland.gov



Community Connections

COTA[®]
Party for Emily
June 13th at Buxy's Salty Dog
28th Street & Coastal Highway
6:00 - 10:00 PM

Tickets at the Door: \$25 per person

- Live Jam Session w/local musicians! —
- Air Guitar Contest w/Grand Prize Winner! —
- Delicious food! Happy Hour Drink Prices! —
- Silent Auctions! 50/50 Drawings! —
- Cupcakes by Rita's Desserts! —

Buy a cupcake for a chance to win a Prize!!

Benefit: COTA (Children's Organ Transplant Assoc.)

**In honor of Emily Sachs Heiner,
Double Lung Transplant Survivor.**

THE BEGINNING OF AN UNFORGETTABLE SUMMER

WELCOME TO

OCEAN CITY

BRIDGEUSA WELCOME EVENTS

FREE BIKE GIVEAWAY!



WEDNESDAY
JUNE 14
4-7pm



WEDNESDAY
JUNE 28
12-3pm

WIN A BIKE

WHERE: THE LOBBY OF THE RESIDENCE INN
300 SEABAY LN, OCEAN CITY, MD 21842

PNC BANK
OCEAN CITY POLICE DEPARTMENT
WORCESTER COUNTY LIBRARY

ATLANTIC GENERAL HOSPITAL
ART LEAGUE
MD DEPARTMENT OF TRANSPORTATION



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Social Media Marketing

Marketing on social media platforms allows you to share employee success stories, showcase your brand's vision and values and create an emotional connection with your audiences and your community.

Join us and our partners from D3, on **Wednesday, June 7th at 1pm** for the next Bettering Business on Maryland's Coast Workshop.

Come in person or join virtually!

Light refreshments provided.

Who: All Worcester County Businesses Welcome!

What: Social Media Marketing Workshop

Where: 107 Green Street, Snow Hill, MD 21863

When: Wednesday, June 7th, 2023, 1-2pm

Register Today!

Visit: <https://www.eventbrite.com/e/bettering-business-workshop-tickets-626556566557>



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ON MARYLAND'S COAST

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For more information call 410-632-3112 or visit: choosemarylandscoast.org



Media Contact: Diane Jackson, OTO Development
864.325.6274 | djackson@otodevelopment.com

Hilton Garden Inn Ocean City Oceanfront Makes Debut Along Popular Maryland Coastline

Hotel brings a 'better, brighter experience' to the East Coast's favorite vacation destination

SPARTANBURG, S.C. and OCEAN CITY, MD. (TUESDAY, MAY 30, 2023) — **Hilton Garden Inn Ocean City Oceanfront** has made its debut along the Maryland coastline. The 12-story, 170-room property reopened Friday, May 26, following an extensive renovation that brings an elevated aesthetic — and a new brand identity — to the heart of a city widely acclaimed as the East Coast's favorite vacation destination.

The new Hilton Garden Inn Ocean City Oceanfront is owned and operated by South Carolina-based OTO Development, which is part of The Johnson Group.

"We're delighted to bring Hilton Garden Inn's better, brighter experience to Ocean City," says Lorrie Miller, general manager, who heads the hotel's leadership team alongside Lauri Reynolds, director of sales, and Gennady Osipov, director of food and beverage. "It matters where you stay. And staying here means a well-appointed oceanfront room and private balcony, with nothing but sand between you and the water."

This peaceful setting, though, is anything but secluded. "We're only one block from Ocean City's famed boardwalk — just 175 steps and yes, we counted!" Miller says. "So you're close to all the action and attractions along what The Travel Channel calls one of the best boardwalks in all of America."

The new Hilton Garden Inn comprises 170 rooms, each with a spacious ensuite balcony overlooking the Atlantic Ocean and all designed with soft furniture and thoughtful conveniences to ensure guests feel right at home. Amenities include an indoor pool, a well-equipped fitness center, an oceanfront rocking chair porch and 3,000 square feet of meeting/event space with a gracious ballroom. There are two onsite F&B venues, too: Coastline Café & Creamery and Solstice Oceanfront Bar & Grill.

"Coastline is nestled in the hotel lobby for fresh, all-day convenience plus a little sweet fun," says Osipov, noting a menu with artisanal coffee, breakfast bowls and fresh doughnuts in the morning; grab-and-go sandwiches and salads in the afternoon; and hand-dipped local ice cream, sweet treats and boozy milkshakes in the evening. "Solstice, meanwhile, makes the most of its on-the-water setting to serve up stunning views with spectacular food."

Solstice features a chef-curated menu centered around market-fresh ingredients for breakfast, lunch and dinner. "Solstice specializes in coastal-American dishes with an emphasis on local seafood and signature crabcakes," Osipov says. "Our indoor-outdoor bar offers a long and merry list of handcrafted drinks: everything from signature cocktails and mocktails to the most delightful dessert concoctions. Our beer and wine lists feature favorites from a local vineyard and several local breweries."

Locally sourced items include seasonal produce from Baywater Farms, Fifer Orchards and Vessey Orchards; wine from Salted Vines Vineyard; craft beer from Dogfish Head Brewery and Big Oyster Brewery; desserts from Smith Island Baking Co.; and ice cream from



[CLICK HERE](#) to access the media kit for Hilton Garden Inn Ocean City Oceanfront.

Hopkins Dairy Farm. The hotel shop carries a variety of Maryland snacks and beverages along with handcrafted items from popular regional artisans.

Local flair is likewise incorporated throughout Hilton Garden Inn's fresh new look. The custom-built reception desk, for example, is highlighted by an overhead art installation by Jeff Auxer of Berlin, Maryland, featuring nearly 200 glass plates that portray a school of fish. An intriguing, abstract ceiling installation resembles the sand dunes of the beach, creating depth and texture while reminding travelers why they've come.

"This renovation brings a modern, elevated aesthetic to our property while still paying homage to the iconic Ocean City vibe," Miller says. "The design exudes a true sense of place via regional artwork and pops of coastal color, texture and style."

OTO partnered on the Hilton Garden Inn Ocean City Oceanfront project with [L/3877](#), designer; [First Finish](#), interior general contractor; [Valcourt Building Services](#), exterior general contractor; and [Simpson Gumpertz & Heger \(SGH\)](#), structural engineer.

Hilton Garden Inn Ocean City Beachfront is located at 2800 Baltimore Ave. in Ocean City, Maryland. The property is in the heart of a destination that attracts more than 8 million visitors every year. A popular drive-market destination for travelers from Washington, D.C., Baltimore, Philadelphia and New York City, among others, the town features 10 miles of beach, 2.5 miles of classic boardwalk and 17 golf courses. It's also home to the annual White Marlin Open fishing tournament.

Hilton Garden Inn Ocean City Beachfront is part of Hilton Honors, the award-winning guest-loyalty program for Hilton's 19 distinct hotel brands. Hilton Honors members who book directly through preferred Hilton channels have access to instant benefits, including a flexible payment slider that allows members to choose nearly any combination of Points and money to book a stay, an exclusive member discount that can't be found anywhere else, and free standard WiFi. Members also have access to contactless technology exclusively through the industry-leading Hilton Honors mobile app, where Hilton Honors members can check in, choose their rooms and access their rooms using a Digital Key.

For more information about Hilton Garden Inn Ocean City Oceanfront or to make reservations, visit [HGI.com/OceanCityOceanfront](https://www.hilton.com/OceanCityOceanfront) or call +1 410.289.1100. For more information about Solstice, visit [SolsticeOceanCity.com](https://www.solsticeoceancity.com). Connect on social [@HiltonGardenInnOceanCityMD](#) and [@SolsticeOceanCityMD](#). Read more about Hilton Garden Inn at [Stories.Hilton.com](https://www.stories.hilton.com).

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About OTO Development

OTO Development, part of The Johnson Group, is an award-winning hotel development and hospitality management company. Founded in 2004 and partnering with the Hilton, Hyatt, IHG, and Marriott brands, OTO's industry leadership position is anchored by a portfolio of excellent hotels staffed by exceptional people. The company currently owns and/or operates approximately 70 hotels comprising more than 10,000 room keys. OTO's growth is focused on developing new hotels in high-barrier-to-entry markets; purchasing and repurposing existing hotel properties; and expanding management contracts with clients ranging from publicly traded REITs to private equity firms to high-net-worth individuals. For more information, visit [OTODEvelopment.com](https://www.otodevelopment.com).

About Hilton Garden Inn

The award-winning [Hilton Garden Inn](#) brand provides business and leisure guests upscale, affordable accommodations and modern amenities for an experience that is simply on another level. The Hilton Garden Inn Promise affirms the brand's goal to make each guest's stay better and brighter. Guaranteed. With more than 970 hotels in 57 countries and territories around the world, the brand ensures today's busy travelers have a bright and satisfying experience, starting with the first hello. Experience a positive stay at Hilton Garden Inn by booking at [HGI.com](https://www.hilton.com) or through the industry-leading [Hilton Honors app](#). [Hilton Honors](#) members who book directly through preferred Hilton channels have access to instant benefits. Learn more about Hilton Garden Inn at [Stories.Hilton.com/HGI](https://www.stories.hilton.com/HGI), and follow the brand on [Facebook](#), [Instagram](#) and [Twitter](#).

About Hilton Honors

[Hilton Honors](#) is the award-winning guest loyalty program for Hilton's 19 world-class brands comprising more than 7,100 properties in 123 countries and territories. Hilton Honors members who book directly through preferred Hilton channels have access to instant benefits, including a flexible payment slider that allows members to choose nearly any combination of Points and money to book a stay, an exclusive member discount and free standard Wi-Fi. Members also have access to contactless technology exclusively through the industry-leading [Hilton Honors app](#), where members can check in, choose and access their room using Digital Key. Hilton Honors offers its more than 158 million members hundreds of ways to earn and redeem Points, including with select [co-branded credit cards](#). Members can redeem Points for free nights, purchases on Amazon, exclusive experiences, charitable contributions and more. The program is free to join and travelers can enroll online at [HiltonHonors.com](https://www.hiltonhonors.com). Learn more about Hilton Honors at [Stories.Hilton.com/HiltonHonors](https://www.stories.hilton.com/HiltonHonors), and follow Hilton Honors on [Facebook](#), [Twitter](#) and [Instagram](#).

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HEALTH DEPARTMENT

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testing

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TO THOSE WHO ARE
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ESTABLISHMENT!

Ocean City, MD



OCEAN CITY, MARYLAND

HOTEL • MOTEL • RESTAURANT • ASSOCIATION • INC.

Kindness
MATTERS!

OCEAN CITY, MARYLAND

Dining Guide

MAKE A DATE WITH DELICIOUS

SCAN THE CODE BELOW FOR ALL THE BEST PLACES TO DINE
IN AND AROUND OCEAN CITY



OCEAN CITY
HOTEL | MOTEL | RESTAURANT
ASSOCIATION
OCVISITOR.COM